

BCAA Child Passenger Safety

CPS Educator Contacts

This document provides contact information for support for CPS Educators in the following areas:

- [Technical support](#)
- [Child car seat manufacturers](#)
- [Vehicle manufacturers](#)
- [Other useful contacts](#)

Technical support

[Transport Canada](#) 1-800-333-0510
Vancouver area: RONA Kinetics 1-604-987-8440
BCAA Child Passenger Safety Info Line 1.877.247.5551

Child Car Seat Manufacturers

Manufacturer	Phone	email
Baby trend	1-800-328-7363	online email form and live chat
Britax	1-888-427-4829	online email form and live chat
Chicco	1-800-667-8184	online email form
Clek	1-866-656-2462	email link and live chat
Cybex	N/A	online email form
Diono Formerly Sunshine Kids	1-866-954-9786	dionoca@diono.com and live chat
Dorel Juvenile: Cosco Maxi-Cosi Safety 1st	1-800-544-1108 Text: (812) 652-2525	online email form
Evenflo	1-937-773-3971	online email form

Graco	1-800-345-4109	online email form and link
Harmony	1-877-306-1001	online email form
Meubles Adams (Bébécarr)	1-877-376-9755	
Mifold	N/A	service@mifold.ca
Nuna	1-800-667-4111	info@nunababy.ca
Orbit baby	1-866-531-3255	hello@orbitbabyusa.com
Peg Perego	1 (800) 661 - 5050	info.canada@pegperego.com
Uppa Baby	1-844-823-3132 Text: (781) 413-3030	Email and live chat

Vehicle Manufacturers

Manufacturer	Phone	email
Acura	1-888-922-8729	acura_cr@acura.ca
BMW (Land Rover)	1-800-567-2691	customer.service@bmw.ca
Chrysler Canada	1-800-465-2001	online email form
Ford Canada	1-800-565-3673	online email form
General Motors	1-877-558-8352	N/A
Honda	1-888-946-6329	honda_cr@ch.honda.com
Hyundai	1-800-461-8242	N/A
Landrover	1-800-346-3493	online email form
Lincoln		online email form
Mazda	1-800-263-4680	online email form
Mercedes-Benz	1-800-387-0100	online email form
Nissan	1-800-387-0122	online email form
Subaru	1-905-568-4959	N/A

Suzuki	1-905-889-2600	online email form
Tesla	N/A	online email form
Toyota	1-888-869-6828	online email form
Volkswagen	1-800-822-8987	vwcarecanada@vw.ca
Volvo	1-800-663-8255	vcust@volvoforlife.com

For more vehicle manufacturer contacts go to [Transport Canada](#) website

Other useful contacts

BC Children's Hospital Car Seat Loan Service	604-875-2345 or 800-331-1533	
Children's Hospital of Philadelphia (CHOP) <ul style="list-style-type: none"> • free resources for educators and caregivers 		online email form
Inspired by Drive Devilbiss Healthcare (formerly Columbia Medical) <ul style="list-style-type: none"> - Car seats for children with special transportation needs - Online resources e.g. videos 	1-800-454-6612	info@inspiredbydrive.com and online email form
Sunnyhill Hospital Information, contacts and referral forms , for children with special transportation needs	604-875-2345	
Sidewinders (vehicle adaptations e.g. shoulder belt retrofit)	1-888-266-2299 or 604-792-2082	graham@sidewinderconversions.com